**Proposed Solution**

| Date | 16th October 2022 |
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| Team ID | PNT2022TMID18613 |
| Project Name | Customer Care Registry |
| Maximum Marks | 2 Marks |

**Proposed Solution :**

Project team shall fill the following information in a proposed solution

Template.

| S.no | Parameter | Description |
| --- | --- | --- |
| 1 | Problem Statement (Problem  to be solved) | Application to enable customers to post complaints |
| 2 | Idea / Solution description | A web portal where customers can post complaints and agents could resolve it. |
| 3 | Novelty / Uniqueness | The application intimates the agent and the customer once the complaint is assigned and resolved respectively. |
| 4 | Social Impact / Customer  Satisfaction | Much less attention has however been devoted to the  sort of services that should be provided to minimize  the social impact. Customer satisfaction has been one  of the top tools for successful application. |
| 5 | Application Model (Revenue  Model) | These are frameworks that allows developing total  native applicants which have access to all the native  features of for and Android but with the same code  base. |
| 6 | Scalability of the Solution | Notification should always contribute to the overall  user experiences. Improve productivity. Significant  cost. |